



**Loose**  
Primary School

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18<sup>th</sup> September 2025

Dear Parents and Guardians,

We are writing to remind you of the importance of monitoring children's use of digital communication platforms, including messaging apps such as WhatsApp, as well as text messages and other social media or chat services. Many of these platforms have a minimum age requirement of 13, which means they are not intended for use by children in Primary School.

We understand that some children may already have access to these tools. If that is the case, we strongly encourage you to check their activity regularly. This not only helps to ensure your child is safe and happy when communicating online, but also supports them in treating others with kindness and respect.

While many messages may appear harmless, issues can quickly escalate—especially in group chats. Misunderstandings, inappropriate content, or unkind behaviour shared via messaging platforms can cause distress and, in some cases, lead to wider social or emotional difficulties.

Please be aware that the school will only become involved in incidents involving digital communication if they relate to safeguarding concerns. However, we greatly appreciate your support in helping children navigate their online interactions in a responsible and thoughtful way.

For more information and support, please see <https://www.nspcc.org.uk/keeping-children-safe/online-safety/access-to-technology-for-different-ages/#preteens>

Yours sincerely,

Holly Ballard

Deputy Headteacher

